

## Dr Logan & Partners

and

## Cross Lane Medical Practice

*are pleased to announce their plans to merge*

### When will the merger take place?

The proposed merger process will start on 1<sup>st</sup> July 2014

### What will the name of the new Practice be?

Faversham Medical Practice

### What services can I expect?

- Urgent conditions/illnesses will be assessed or seen on the day
- Online appointment booking
- Online prescription ordering
- The ability to speak to a GP on the phone, via a pre-booked telephone consultation
- In house diagnostic tests including blood tests and electrocardiograms (ECGs)
- Access to more doctors and clinical staff with a greater range of medical expertise
- Availability of enhanced services for all patients including anti-coagulation (e.g. Warfarin), female contraception devices (e.g. Implants & coils), joint injections, minor procedures and NHS Health Checks
- Continued commitment to training of future GPs and medical students
- Full range of nursing services, including travel advice, cervical smears, ear syringing, chronic disease clinics and childhood vaccinations
- Post natal and scheduled baby checks



### Why change?

The partners from both practices feel that the best way to continue offering our patients the same excellent care is to come together to pool our collective clinical skills and resources for your benefit.

The two practices have always worked closely together and a merger between the two practices gives us the opportunity to develop and expand the services we can offer to you.

The change will also enable us to direct more resources to patient services.

We are sorry to be saying goodbye to Dr Logan and Practice Nurse Anne-Marie due to their planned retirement at the end of June but the rest of the team from both surgeries will continue to deliver services to you in the newly formed practice after 1<sup>st</sup> July.

### Why it makes sense

We share the same building at the Faversham Health Centre and will continue to do so, and our patients come from the same local area.

The presence of more doctors and clinical staff in the merged practice will increase our ability to

## What will the opening hours of the practice be?

Our opening hours will be:

Monday-Friday 8am-6.30pm

## How do I make an appointment?

- In person at reception
- By phone:

01795 562011/2 and 01795 562004

- Online:

[www.favershamhealthcentre.co.uk](http://www.favershamhealthcentre.co.uk)

[www.myvisiononline.co.uk](http://www.myvisiononline.co.uk)

## How do I request a repeat prescription?

- Leave your repeat order form at reception
- Order online via our website:

[www.favershamhealthcentre.co.uk](http://www.favershamhealthcentre.co.uk)

[www.myvisiononline.co.uk](http://www.myvisiononline.co.uk)

## Who will the doctors in the practice be?

- Dr Daniel Moore (Male)
- Dr Nicholas Tan (Male)
- Dr Caroline Baker (Female)
- Dr Gaurav Gupta (Male)
- Dr Lincy George (Female)
- Dr Christiane Sawitzky-Esser (Female)
- Dr Patrick Horwood (Male)
- Dr Karim Hamdane (Male)
- Dr Lesslie Ponraja (Male)

## Patient Participation Group

Please contact us if you would like to get involved by joining our patient participation group. Please ask reception or look at our website for further details.

effectively manage any unavoidable staff absence (e.g. if a GP is ill).

The two merging practices share the same values and work ethic. We are both committed to excellent patient care. This is our main focus.

The merged practice will be better positioned to meet the new responsibilities of GPs to help lead the planning and development of local health services.

Both practices use the same computer system so this will allow easy merging of patient data without affecting patient safety or patient care.

An increased number of services will be available to you and you will have access to more doctors and other medical staff with a greater range of experience in different areas of care. There is a lot of clinical and business experience amongst the GPs which will ensure that the transition and future running of the new practice is efficient and effective.

Merging the two practices will allow us to be more efficient with economies of scale, giving us better purchasing power for the bulk ordering of drugs and stationery. This will free up resources for improved and additional services.

## How will it affect you?

Your relationship with us will stay exactly the same and you don't need to do a thing.

We will still continue to deliver all our current services and you will still be able to speak to the same staff and book appointments with a GP in the same way. Together we will have 14,500 patients throughout Faversham and the surrounding areas, but this does not mean that you will need to wait longer for an appointment with a GP and we are recruiting more staff to help improve the service we provide to our patients.

## Any Questions?

If you have any questions, comments or suggestions, please contact the Practice Managers Kerin Austin or Rudo Mutasa. You can contact them via reception.